

INTERPARTS EUROPE LIMITED

Tel +44 (0)20 8655 2765
Sales@interparts.eu.com

FAX +44 (0)20 8655 2865
www.interparts.eu.com

**WARRANTY CLAIMS FORM
FOR THE FITTER (IE-WC1)**

FITTED BY:

Garage / Mechanic's Name.....

Address.....
.....

Qualifications /Recognised Certifications.....

Part number.....

Make.....

Model.....

Manual/Auto.....

Month/Year of manufacture.....

Date Fitted.....

Date Removed.....

Miles covered by faulty part.....

Details of fault claimed.....
.....
.....
.....

Signature.....

Date returned.....

This form must be returned accompanying the suspect unit complete with kit components.

Transport costs of all returns are not refundable, unless accepted under warranty.

All returns should be sent to:

Please call the office on +44 20 8655 2765 or e-mail sales@interparts.eu.com for address details.

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**WARRANTY CLAIMS FORM
FOR OUR CLIENTS (IE-WC2)**

Company Name.....
(or Company stamp)
Address.....

.....
.....

**OUR WARRANTY IS LIMITED LIABILITY FOR
PRODUCT ONLY**

**AND DOES NOT COVER LABOUR/FITTING,
INCONVENIENCE, CAR HIRE, HOTEL AND BREAKDOWN
CHARGES.**

Invoice No......

Net Unit Cost.....
**CV JOINTS RETURNED WITH THE FOLLOWING FAULTS
ARE NOT COVERED UNDER WARRANTY:-**

- A) DAMAGED THREADS**
- B) DAMAGED THROUGH FITMENT TO UNSUITABLE APPLICATION**
- C) MISSING OR DAMAGED COMPONENTS**
- D) RETURNED WITHOUT A COMPLETED WARRANTY CLAIM FORM**
- E) ADAPTED, MODIFIED OR TAMPERED PRODUCT**

Date returned.....

Print Name.....

Signature.....

Please attach a completed copy of IE-WC1 form.

This form must be returned accompanying the suspect unit complete with kit components.

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**NON-WARRANTABLE RETURNS FORM
 FOR OUR CLIENTS (IE-NWR1)**

Company Name.....
 (or *Company stamp*)
Address.....

Part No'	Date Of Purchase	Invoice No'	Net Unit Cost	Reason For Return
				OUR WARRANTY IS LIMITED LIABILITY FOR
				PRODUCT ONLY
				AND DOES NOT COVER LABOUR/FITTING,
				INCONVENIENCE, CAR HIRE, HOTEL AND BREAKDOWN
				CHARGES.
				G/ JOINTS RETURNED WITH THE FOLLOWING FAULTS
				ARE NOT COVERED UNDER WARRANTY:-
				A) DAMAGED THREADS
				B) DAMAGED THROUGH FITMENT TO UNSUITABLE
				APPLICATION
				C) MISSING OR DAMAGED COMPONENTS
				D) RETURNED WITHOUT A COMPLETED
				WARRANTY CLAIM FORM
				E) ADAPTED, MODIFIED OR TAMPERED PRODUCT

Date Returned.....
Print Name.....
Signature.....

This form must be returned accompanying the suspect unit complete with kit components.

Transport costs of all returns are not refundable, unless accepted under warranty.
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Warranty/Returns Policy

The warranty policy of Interparts Europe Limited is limited to product only and for a period of 24months/20000km, whichever occurs first from fitment date. This excludes vehicles in commercial use or vehicles that may have been modified from original manufacturers specifications.

Interparts Europe Limited will either replace any of their products found to be defective in material/workmanship or refund to the value of the original Interparts Europe Limited invoice for the relative product when returned with the completed warranty forms.

This procedure has been drawn to comply with ISO 9000, 9001, 9002.

The attached warranty forms must be completed in full and returned, accompanying the product so that the claim can be processed efficiently, but more importantly so that any imperfection in the manufacturing of the relative batch can be detected at an early stage.

Whilst every care has been taken in compiling our catalogues, Interparts Europe Limited and Interparts Industries cannot accept liability for any inaccuracies.

Interparts Europe Limited reserves all rights to inspect and assess claims on individual merits.

Warranty Exclusions

Our warranty is limited liability for product only and does not cover labour/fitting, inconvenience, car hire, hotel and breakdown charges.

Product returned with any of the following faults are exempt from warranty:-

- A) Damaged Threads
- B) Damaged through fitment to unsuitable application
- C) Missing or damaged components
- D) Returned without completed warranty claim forms
- E) Adapted, Modified or Tampered product

Non-Warrantable Returns Policy

Any items returned under non warrantable claims must be accompanied with the IE-NWR1 form and will be subjected to a 20% re-stocking charge, unless returned items are damaged in which case these will be assessed individually.

Warranty terms and conditions applied on to returned products, are clearly stated on the reverse of our catalogue, despatch notes and invoices.

Refunds will be calculated upon your last price of the relative product.

(This rule does not apply to warranty items).

In a chain, any refunds granted to a customer without the knowledge and principle agreement of "Interparts" shall not be presumed to automatically fall under the "Interparts" liability.

Thanking you.
Yours sincerely,



Irfan Munir.
For and on behalf of Interparts Europe Limited.

This form must be returned accompanying the suspect unit complete with kit components.

Transport costs of all returns are not refundable, unless accepted under warranty.

All returns should be sent to:

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December 2009